

★★★★★ by Anon on 2018-07-31

My cat has a pretty difficult demeanor, and was not an easy animal to handle. I feel that the staff did everything they could to keep him comfortable while performing the exam and shots.

NPS: 

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★★★★★ by Anon on 2018-07-22

The staff was very kind and helpful. It was not busy or crowded which helped my nervous dog tremendously. Our vet had a wonderful, calm demeanor. I could tell she had a lot of experience just by how she performed the exam and kept my dog from being too scared.

NPS: 

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★★★★★ by Traci Lindholm on 2018-07-22

We have pet doctored with Dr. Robinson for many years! She is the best there is! Billy does a doggy cry when she leaves the room . She loves each and every pet that comes through the Grand Avenue Clinic. We are very pleased with all the staff as they are very personable to every person and their pets. If something needs further treatment we are directed where to go. Our cavaliers get excited when we pull up to the building!!

NPS: 

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★★★★★ by Scott Blanchard on 2018-07-20

We actually brought in our new puppy Rizzo for his shots but we also got pills for Wrigley Jo. We really like Dr. Robinson and all the staff was so friendly & helpful!

NPS: 

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★★★★★ by Andrew Michaud on 2018-07-19

Everyone is so helpful, I have many questions as this is my first dog and they give great advice and can figure out what to do to help me and my dog. I strongly recommend these vets!

**NPS:**

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★★★★★ by Kathleen Deal on 2018-07-17

FABULOUS as always! The Grand Ave Team is always compassionate, professional, and caring.

**NPS:**

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★★★★★ by Karen Kalianov on 2018-07-15

Our cats receive great care here! The staff is professional, efficient and friendly!

**NPS:**

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★★★★★ by Julie Noland on 2018-07-14

I am a nervous pet owner- especially with my 10 year old rescue, Quinn. I called first thing in the morning and was able to drop Quinn off on my way to work. Dr Sue called me later that afternoon and let me know she was doing and I picked her up on my way home. No time off from work or waiting and Quinn was made comfortable during her day at the office. The good folks at GAVH go that extra mile to make it easier for their nervous moms and dads to get the vet care their animals need!

**NPS:**

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★★★★★ by Alicia Kucinski on 2018-07-11

Awesome caring staff.

**NPS:**

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★★★★★ by John Diercks on 2018-07-07

Bought flea and tick preventative for my dog. Checked on line and it said \$108+ for 6+2 free for Frontline Plus. Got to the office and was given Frontline Gold 6+2 free for a cost of \$143.11 (includes tax). Don't understand why I received a different product then I had always gotten before for more money.

**NPS:**

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★★★★★ by Jim Waters on 2018-06-26

Well done ,Questions answered , advice given.

**NPS:**

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★★★★★ by Vikki Vogel on 2018-06-19

My medicine was ready quickly after ordering. Thank you!

**NPS:**

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★★★★★ by Debra Stewart on 2018-06-19

This is the first time Lilly and I experienced the cat room. From getting a blanket to nest in and being able to hang out in a climbing structure~this really put my cat at ease. Everyone is knowledgeable and professional.

**NPS:**

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★★★★★ by Anon on 2018-06-19

Very kind, knowledgeable staff!

**NPS:**

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★★★★★ by Anon on 2018-06-11

Staff are always courteous and helpful

**NPS:**

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★★★★★ by Susie Sellers on 2018-06-07

I was so impressed with Grand Ave Vet hospital. Went there for the first time yesterday because my regular vet was on vacation and my sweet old golden beagle was not doing very well. They were so kind and gentle with our Daisy and she is doing so much better!

**NPS:**

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★★★★★ by Deb Milligan on 2018-05-31

Dr. Robinson is the best

**NPS:**

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★★★★★ by Lisabeth Hall on 2018-05-30

I have a 12 year old Yorkie. She is my little sweetheart. I left my last Vet because of how they handled her as if she were a large dog, or rather they handled her roughly. She is a very compliant and smart dog. She knows when you are taking care of her by looking in her ears or checking her paws. The Vet was very kind, soft spoken and so gentle. She even made sure Livie, my Yorkie, was able to see me throughout the examination and shots so she would be calm and know she is not going to be hurt. I have recommended Grand Avenue Veterinary Hospital to all my friends and family. Next month my daughter will be bringing in her cat, Lucky. Thank you for all that you do.

**NPS:**

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★★★★★ by Judy Meline on 2018-05-22

Very satisfactory visit- efficient; friendly staff:

**NPS:**

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★★★★★ by Merri Monks on 2018-05-19

Dr. Sue and her staff are great. I appreciated her directness and honesty in her telling me that my 14-year-old cat's blood work indicates renal disease and that she has to have a couple more of her teeth removed. I love this cat beyond words and trust Dr. Sue's diagnosis and recommendations for care.

**NPS:**

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★★★★★ by Susan Waller on 2018-05-18

My dog had hives and I called not knowing if we could get in that day. But we got in that same afternoon. The staff is always so kind and they remember the dogs! We were also reminded of our rabies vaccination appt coming up the next month. On the ball!

**NPS:**

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★★★★★ by Kathy Cox on 2018-05-18

As always.

**NPS:**

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★★★★★ by Laura Ropp on 2018-05-17

Great office and Dr Robinson was wonderful.

**NPS:**

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★★★★★ by Paris Boemann on 2018-05-14

As a new client, from the minute I walked in with my rescue schnoodle Dusty, I knew Grand Ave. Veterinary Hospital (GAVH) was going to be our veterinary clinic of choice! Everyone was so welcoming and patient with my questions and clarifications. The office is beautiful! The staff is amazing! Dr. Robinson was so attentive to all facets of senior dog health and wellness care, I never once felt rushed. I recommend GAVH without any reservation!

**NPS:**

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★★★★★ by Sara Hill on 2018-05-12

Always a good experience at Grand Ave Vet!!

**NPS:**

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★★★★★ by Jeff Foreman on 2018-05-12

Always loving and caring with our pets!

**NPS:**

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★★★★★ by Terri Clark on 2018-05-09

It was an awesome visit.

**NPS:**

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★★★★★ by Phil Werner on 2018-05-04

We had a very pleasant experience. Dr. Wauhob is always very nice and helpful. She called us back to give us lab results. Always a nice visit for CeCe, Andi, and my wife and I.

**NPS:**

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★★★★★ by Stephanie Windsor on 2018-05-02

Always good.

**NPS:**

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★★★★★ by Aaron Bauch on 2018-05-01

Always courteous and professional. Pets very well cared for

**NPS:**

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★★★★★ by Sondra Newkirk on 2018-04-27

Love the team at Grand Ave Vet! They took great care of our pups!

**NPS:**

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★★★★★ by Barbara Orth on 2018-04-26

I always have a positive experience when i visit w/a pet or i am sumply dropping off something. I never feel rushed when i have questions or concerns. They are always thoughtfully answered. The staff treat my pet with the same attention they would give their own pet.

**NPS:**

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★★★★★ by Jackie Cavanaugh on 2018-04-25

All very helpful and answered all questions. Dr Robinson answered all my questions very thoroughly always has. Thank you Grand Ave Vet for all the years of wonderful health care for my animals.

**NPS:**

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★★★★★ by Judy Goodwin on 2018-04-24

Thorough, peaceful, and pleasant—even when my LuLu is sick.

**NPS:**

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★★★★★ by Jeff Smith on 2018-04-22

Always have fun teasing the professional and engaging staff.

**NPS:**

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★★★★★ by Jessica Mazour on 2018-04-17

I love this vet clinic. Everyone is so friendly and you can tell they care about your pet. Also, love the 'cat only' room!

**NPS:**

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★★★★★ by Rachel Bougher on 2018-04-15

Grand Avenue Veterinary hospital does a great job with our pets would highly recommend them!

**NPS:**

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★★★★★ by Sarah Bolten on 2018-04-06

Grateful for the wonderful care we receive from all of the staff!

**NPS:**

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★★★★★ by Sheri Lazella on 2018-04-05

Great as usual! Thanks!!

**NPS:**

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★★★★★ by Tina Erickson on 2018-04-04

The staff is always very friendly and treat my pets great! They are always very curious and have lots of knowledge about my pets.

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★★★★★ by Kaitlyn Doyle on 2018-03-28

Friendly and helpful staff. Efficient, but thorough visit!

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★★★★★ by Anon on 2018-03-28

Always a wonderful experience for Wilbur and his human!

**NPS:**

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★★★★★ by Krickett James-Cockayne on 2018-03-26

I love the care my cats get from you guys! You can tell you love your job and all of the animals that come in.

**NPS:**

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★★★★★ by Anon on 2018-03-17

Very professional and yet so personable

**NPS:**

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★★★★★ by Ashleigh Rader on 2018-03-16

Always helpful, professional, polite, and kind. All the things you want in a vet and staff. Very pleased.

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★★★★★ by Kathy Seiberling on 2018-03-13

The staff is kind to my pets. They ask me a lot of questions and freely give info so I am informed and comfortable about the health of my "babies".

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★★★★★ by Evy Tews on 2018-03-12

We always feel welcome at Grand Ave Vet! The staff greets us and our dog Rosie warmly and they remember Rosie's past procedures and personality traits. Rosie gets very nervous during appointments and everyone does a great job of reducing her stress level. We know that the staff truly cares about Rosie's health and happiness!

**NPS:**

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★★★★★ by Anon on 2018-03-11

So friendly & easy!

**NPS:**

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★★★★★ by Jan Lundberg on 2018-03-10

All good

**NPS:**

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★★★★★ by Shauna Jones on 2018-03-07

They care and love our fur babies as much as we do. Wonderful staff. Wouldn't go any place else for my Rizzo or any other kitty I may get soon for Rizzo companion!

**NPS:**

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★★★★★ by Anon on 2018-03-06

Everyone does a great job

**NPS:**

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★★★★★ by Sharon Asher on 2018-02-24

Dog still having diarrhea...our regular veterinarian usually gives medicine which stops diarrhea. Think our doggie would have been better now if she had a prescription instead of just bland canned dog food.

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★★★★★ by Kelli Moore on 2018-02-24

I love Grand Ave Vet!! They provide the best service and truly care for my dogs as if they were their own!

**NPS:**

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★★★★★ by Preston Kaufman on 2018-02-20

Warm welcoming environment, staff very knowledgeable

**NPS:**

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★★★★★ by Greg Hefner on 2018-02-20

Very nice staff. Always friendly and helpful.

**NPS:**

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★★★★★ by Eileen Kiess on 2018-02-18

Always loving, caring attention to my fur babies.

**NPS:**

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★★★★★ by Anon on 2018-02-17

Took very good care of my cat and were not pushy with tests. They really care about your pets.

**NPS:**

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★★★★★ by Steven Muniz on 2018-02-08

Dr Robinson saw us for the first time when our little Peanut had passed away. She was so compassionate. We chose her to be our new regular vet for our new little fur baby Coco.

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★★★★★ by Maureen Fialkov on 2018-02-08

Everyone from the receptionist , technicians and veterinarian was excellent, friendly, pleasant and caring! Thank you for making our visit a positive one.

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★★★★★ by Jennifer Baker on 2018-02-07

The staff is friendly and are very caring towards the animals. I would recommend Grand Avenue Veterinary Hospital. My dog Harry is very comfortable going there.

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★★★★★ by John Courtney on 2018-02-06

I felt Zoe's exam went well. Staff very compassionate and friendly. Very clean facility. Will definitely feel safe taking Zoe here for her veterinary needs!

**NPS:**

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★★★★★ by Robert Veal on 2018-02-03

Absolutely the best care for dogs and cats! Outstanding staff!

**NPS:**

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★★★★★ by Tanya Maryams on 2018-01-27

As always we are very satisfied after our appointment as this hospital. The staff is professional and knowledgeable, no waiting time. We are highly impressed of attention and care about our dog, you just enter the office and immediately have a feeling - it's a family and everybody loves the pets like their own. We had a good possibility to discuss with Dr.Wauhob all aspects of the surgery. I'll highly recommend this hospital for all pet owners.

**NPS:**

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★★★★★ by Laurie Wolf on 2018-01-27

Friendly, caring staff.

**NPS:**

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★★★★★ by Elizabeth Goode on 2018-01-23

Timely, compassionate, thorough and rewarding!

**NPS:**

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★★★★★ by Paul Stageberg on 2018-01-20

Staff always act professionally and provide excellent service.

**NPS:**

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★★★★★ by Christy Cownie on 2018-01-18

We brought the whole crew in for our most recent "emergency" - 3 kids and a puppy with a tummy ache. The Veterinary office staff was wonderful - fondly remembered when we brought the puppy in for her first check-up. The vet also spent extra time explaining to the kids how important it is to keep their toys away from the puppy - very helpful!

**NPS:**

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★★★★★ by Anon on 2018-01-17

Am always so happy and relieved to have our beloved, but aging, dog treated by such a well-trained and caring staff.

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★★★★★ by Sara Sabin on 2018-01-14

A great experience, as always!

**NPS:**

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★★★★★ by Nancy Walden on 2018-01-11

I appreciate the time that you took with Smoky.

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★★★★★ by Pam Cullen on 2018-01-11

We've used Grand Ave Vet Hospital for many years. Dr. Robinson and the entire staff are knowledgeable, professional, and always kind and compassionate. We appreciate them so much!

**NPS:**

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★★★★★ by Jamie Padden on 2018-01-11

Best communicators in regards to my animals health.

**NPS:**

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★★★★★ by Anon on 2018-01-09

Everyone was prompt and friendly. Great experience!

**NPS:**

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★★★★★ by Jane Graham on 2018-01-06

They're knowledgeable, and caring veterinary hospital. I would highly recommend them. It is also a wonderful place to go if you have to put your loving pet to rest. They were most caring and respectful to us as well as our pet!

**NPS:**

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★★★★★ by Dane Hays on 2018-01-05

The hospital was able to get me in the same day I requested an appointment for a non-emergency / annual exam. The staff was very friendly to both myself and my fur babies providing them plenty of love and treats. The exam was quick and the staff were knowledgeable and helpful with any questions I had. The staff was also accommodating to any needs I had such as bringing paperwork and check out to the room to avoid me having to keep track of 3 dogs at the counter. Definitely recommend to anyone!

**NPS:**

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★★★★★ by Anon on 2018-01-01

They got us in for an appointment right away when our dog was having a problem. Great staff!

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★★★★★ by Frances Paterik on 2017-12-30

Great, they always love my pets and it is a pleasure to go there. Good advice, also

**NPS:**

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★★★★★ by Vikki Vogel on 2017-12-20

Nice office, pleasant staff, professional care!

**NPS:**

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★★★★★ by Richard Emerson on 2017-12-15

We are looking for a vet who treats Murphy & Sophie like their own. Dr Wauhob made a comment about our kids. Perfect! She was gentle & took time to be through. Thank you Dr Wauhob.

**NPS:**

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★★★★★ by Deborah Caldwell on 2017-12-15

Dr. Robinson treats her patients as though they were her own pets. Very caring.

**NPS:**

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★★★★★ by Emily Elliott on 2017-12-14

We always have such great visits at Grand Avenue Veterinary Hospital! Dr. Robinson is the best and always so great with my cats. Just a lovely, easy visit.

**NPS:**

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★★★★★ by Anon on 2017-12-13

Staff is very kind and great with our dog!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mary Jo Meister on 2017-12-12

Our 4 legged kids love Grand Ave Vet

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pam Wares on 2017-12-09

I won't take my pets anywhere else! The staff are caring and knowledgeable and will always discuss what the goal with the pet is regarding the pets age and quality of life!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christine Larson on 2017-12-08

Always kind and sensitive to our pets needs.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Diane Hills on 2017-12-07

Dr. Robinson is great. The staff is very helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Hanke on 2017-12-02

Our wellness exam was easy and pleasant. All concerns were addressed and taken care of. Dr. Wauhob carefully explained all test results in an easy to understand way.

**NPS:**

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★★★★★ by Anon on 2017-11-28

The doctors and staff are always patient and kind toward me and my pet. They are respectful of my time and are very thorough with each visit. Good people!

**NPS:**

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★★★★★ by Anon on 2017-11-17

Love the new location, the staff, and the way they care for their clients (my four legged kiddos). LoVe Love Love

**NPS:**

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★★★★★ by Jeff Parsons on 2017-11-16

Always love our Vet doctor, personnel, like family, never go anywhere else. Have helped us with everything, with our Cat who went to Emergency vet off 63rd, they recommended ISU where we had been with our Lab, but they told us (our vet) told to go to place on Merle Hay Road, LOVED that place, so great they recommended, our VET, (thanks Jen,) OH! Our cat had to have hip replacements, on both sides, had one side done but discovered needed on other side, had to do surgery already in & didn't charge us for other side. Loved out vet for recommending other place & love all of them that work there, as said like family!

**NPS:**

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★★★★★ by Merri Monks on 2017-11-16

Dr. Sue Robinson is an extremely competent and knowledgeable veterinarian. I trust her judgment in assessing the health needs of my 13-year-old Persian cat, Lila.

**NPS:**

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★★★★★ by Sharon Brindle on 2017-11-14

Great experience today. They took such good care of Ellie.

**NPS:**

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★★★★★ by Lyn Von Sprecken on 2017-11-12

for the last 20+ years, we always have a great experience. going forward instead of dropping the cats off - I think we will schedule appointments as it seems so stressful for the cats to be there all day. Thanks to Kathy and Renee for all that they do, they are awesome.

**NPS:**

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★★★★★ by Sara Hill on 2017-11-12

Always a good experience at Grand Avenue Veterinary Hospital!

**NPS:**

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★★★★★ by Marie Campbell on 2017-11-08

Everyone is so caring! It is wonderful how thorough they are and truly take the time to explain everything! Love bring my 3 pets here. It can be a bit pricey, but you get what you pay for!

**NPS:**

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★★★★★ by Anon on 2017-11-06

It's always a comforting experience

**NPS:**

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★★★★★ by Phil Werner on 2017-11-05

Thank you again. We had a very pleasant and informative visit. All my questions were answered in a way that I could understand. Information for care following the visit was explained very well.

**NPS:**

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★★★★★ by Anon on 2017-11-05

Everyone was very nice from office staff, vet assist and doctor - the new office was clean and welcoming. The doctor didn't rush through the exam even though we were the last appt of the day and she explained options to us for our dog.

**NPS:**

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★★★★★ by Anon on 2017-10-30

The were very helpful with my newly adopted puppy! It's been a while since I've had a puppy so they were great with answering all of my questions.

**NPS:**

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★★★★★ by Anon on 2017-10-26

Great job as always.

**NPS:**

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★★★★★ by Susan Gay on 2017-10-26

I ALWAYS have a great experience at Grand Ave Vet Hospital. The staff are friendly, kind and considerate with my dog, and answer my questions fully, and with good, practical advice.

**NPS:**

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★★★★★ by Susan Scott on 2017-10-25

Quinnie had a fabulous check up! She might not have totally enjoyed coming but now that she is back home safe and no longer singing the song of her little people, I am sure she is happy she went and got her shots and a clean bill of health. She'll be back next year!

**NPS:**

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★★★★★ by Anon on 2017-10-24

knowledgeable, attentive staff and reasonable rates.

**NPS:**

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★★★★★ by Rae Doerring on 2017-10-24

The staff and doctors have always made my pets feel as comfortable as they can and I appreciate the care they give them and to me.

**NPS:**

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★★★★★ by Julie Bruntz on 2017-10-16

I have been taking my pets to Grand Avenue for over 30 years!!! Everyone there is so great to my animals. They are very knowledgeable and have given me great advice and support over the years. I highly recommend Grand Avenue Veterinary Hospital and so do Eliza, Oscar, and Emmy!!! In fact, I have recommended this practice to several of my friends, who have also had very positive experiences.

**NPS:**

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★★★★★ by Tim Goldman on 2017-10-14

My husband and I have been taking our cats and dogs to Dr. Robinson for 30+ years. My pets always receive quality care and if our pets weren't feeling their best she explained in understandable terms the best treatment plan. All staff from the receptionist to technicians and doctors are knowledgeable and always treated my cats, dogs with respect. We were always greeted with a smile. Unfortunately there came a time that our family's best buddies were at the end of life. The Dr's and staff at Grand Avenue Vet Clinic were very gentle, companionate and treated our companions with a special touch of kindness. As owners of these wonderful animals my husband and I received cards and pawprints that lifted our hearts. Grand Avenue Clinic is a five star veterinary clinic and I highly recommend them.

**NPS:**

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★★★★★ by Roseann Christenson on 2017-10-11

Always a good experience no matter the situation

**NPS:**

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★★★★★ by Karen Leibold on 2017-10-08

Always wonderful care by people who love animals.

**NPS:**

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★★★★★ by Sarah Bolten on 2017-10-07

Great care as always for my furry family member

**NPS:**

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★★★★★ by Tina Erickson on 2017-10-06

They are very welcoming and answer all my questions.

**NPS:**

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★★★★★ by Sue Dickman on 2017-10-04

The techs and Dr Sue are all amazing.

**NPS:**

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★★★★★ by Mary Elliott on 2017-10-03

Very happy with our visit to Grand Ave vet. Everyone was helpful, kind, and informative. Didn't try and get us to spend money on things we didn't need. Made our dog feel comfortable. This is so important to us!

**NPS:**

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★★★★★ by Jeff Foreman on 2017-09-27

I've been taking pets to Grand Ave for 3-yrns now. We've tried 3-different vets in town & thus far their the best. Caring loving pet

**NPS:**

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★★★★★ by Peggy Fleming on 2017-09-25

Excellent service. No wait. Caring treatment.

**NPS:**

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★★★★★ by Anon on 2017-09-22

The staff was very welcoming as I walked in. She knew who I was and my pets names. That was a good thing. The tech was wonderful. The doctor seemed a little standoffish. Maybe it's just a personality thing. Although she was very thorough and a



good doctor just not quite as outgoing as I guess I would like. Overall it was a very good visit and I will definitely be back!

**NPS:**

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★★★★★ by Brad Buckley on 2017-09-08

Always an enjoyable and welcome visit to GAVH. We love the staff so much! Always treat our boys like kings. Thank you!

**NPS:**

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★★★★★ by David Ronning on 2017-09-07

Midnight the WonderCat had her yearly check-up yesterday and it was her first visit to the new office. All the way in the car she was crying and crying to have to go to the doctor's office. But when we got settled into the exam room Midnight just laid down. I was so surprised as she was better behaved in the exam room than she is at homes sometimes. The wonderful technician made us feel so comfortable and Dr. Robinson was kind knowledgeable and gentle, Midnight never knew she was getting her shots. Midnight and I are very grateful for how the staff has set up the new office to make a vet visits less stressful. We will encourage and recommend Grand Ave Vet Hospital to any of our "furbabies" friends Bravo to the doctors and staff. You have done a wonderful job in making your new facility a safe and welcoming less stressful place for our much loved furry friends to visit!

**NPS:**

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★★★★★ by Rita Clark on 2017-09-06

Very pleased with the services they are always so warm and welcoming I would highly recommend coming here.

**NPS:**

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★★★★★ by Debbie Petersen on 2017-09-01

I've been using Grand Avenue Veterinary hospital since 1993 and I've never been disappointed I love dr. Sue Robinson

**NPS:**

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★★★★★ by Ann Carmody on 2017-08-31

Always friendly and professional. Grand Ave vet has provided excellence to my family for more than three decades!

**NPS:**

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★☆☆☆☆ by Vicki Lenihan on 2017-08-30

Very Good!

**NPS:**

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★★★★★ by Anon on 2017-08-27

Always professional and courteous. Makes our dogs feel like they are their only patients!

**NPS:**

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★★★★★ by Anon on 2017-08-26

Also polite to me, take great care of the dog and makes getting in and out easy.

**NPS:**

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★★★★★ by Jackie Cavanaugh on 2017-08-23

Always very helpful-- very thorough with my dogs-- have been going to them for over 30 years would recommend them to anyone.

**NPS:**

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★★★★★ by Stacy Hagen on 2017-08-17

Always great staff and service!

**NPS:**

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★★★★★ by Lucas Henry on 2017-08-16

The ladies there were very helpful and answered all my questions. As a new puppy owner I had a few questions and wasn't sure what to expect but they were great!

**NPS:**

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★★★★★ by Carol Young on 2017-08-11

The exceptional care provided to our animals by everyone at GAVH is truly appreciated!

**NPS:**

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★★★★★ by Kim Bougher on 2017-08-07

Staff and veterinarian are very kind and knowledgeable on rescue dogs. This helped me since my first dog is a rescue dog.

**NPS:**

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★★★★★ by Lisa Schoessler on 2017-08-04

It was a great experience. I'm a first time dog owner and they patiently answered all of my gazillion questions. They were great with my dog.

**NPS:**

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★★★★★ by Jennifer Highland on 2017-08-02

We had a great first visit yesterday. Dr. Robinson is great, as well as the front desk staff. I'm so happy we decided to switch vets and start coming here.

**NPS:**

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★★★★★ by Jennifer Highland on 2017-08-02

We had a great first visit yesterday. Dr. Robinson is great, as well as the front desk staff. I'm so happy we decided to switch vets and start coming here.

**NPS:**

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★★★★★ by Anon on 2017-07-31

Personalized, flexible, and thoughtful approach to a high-needs pet, without making us feel bad about it. They always put the pet and his needs first.

**NPS:**

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★★★★★ by Pam Hugen on 2017-07-24

I just want to say how wonderful you all are. I brought my sons cat in. He was ill and my son was on vacation. They got me in and gave excellent care to Wrigley. Thank you so much!! He's feeling so much better now!! Thank you for being so caring.

**NPS:**

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★★★★★ by Belinda Green on 2017-07-21

I love the new space. Our visit was excellent as always. Thank you for always taking such good care of our Sasha.

**NPS:**

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★★★★★ by Frances Paterik on 2017-07-18

Always a pleasure to take my animals to you.

**NPS:**

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★★★★★ by Anon on 2017-07-17

This was our first visit with our new vet after leaving a different facility. They were very helpful, friendly and knowledgeable and I really felt like they cared to treat our dogs and do what was in the best interest for both the pet and respected our views as well. Grand Ave Vet Hospital didn't try to push unnessesary products onto us that others before had, that is honorable and we respect them highly for this! Great people!

**NPS:**

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★★★★★ by Anon on 2017-07-06

Thanks, team!

**NPS:**

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★★★★★ by Anon on 2017-07-06

Thanks, team!

**NPS:**

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★★★★★ by Linda Bardole on 2017-06-28

I've brought my pets to this clinic for years and years and always had a great experience.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kennedy Horton on 2017-06-28

Wonderful visit! Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Janet Laird on 2017-06-28

It is so comforting to go to Grand Avenue Veterinary after all these years as I feel that they know our history and treat us like family but most importantly they are very professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Laurie Beilstein on 2017-06-22

Friendly laid back staff! Dr Robinson was terrific, down to earth and personable. I adopted my babies from ARL and they got me in to get exam and shots same day. Not to mention they are going through a physical move to new location. So I would say they were overly accommodating. I am happy I found new home for my pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joni Thornton on 2017-06-22

Excellent staff, they were on time and answered all of our questions.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Debra Stewart on 2017-06-17

We have always enjoyed the friendly and expert service provided by the wonderful people who work there!

**NPS:**

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★★★★★ by Sheri Lazella on 2017-06-17

Rita is taken care of and loved by the knowledgeable staff at GAVH. I trust them and I know they will provide the best care for my precious puppy.

**NPS:**

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★★★★★ by Anon on 2017-06-14

Great experience and care provided!

**NPS:**

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★★★★★ by Jane Graham on 2017-06-14

Always pleased!

**NPS:**

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★★★★★ by Richard Morris on 2017-06-09

ALWAYS 5 star service!!

**NPS:**

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★★★★★ by Anon on 2017-06-08

Very thorough answered all my questions. Cost me though!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-06-07

Love Dr. Robinson and all the staff. They go above and beyond in their care for our pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ronald Bowerman on 2017-06-02

We have been coming here for over 40 years and would not think of changing doctors

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jody Butler on 2017-05-27

Very friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Deborah Caldwell on 2017-05-24

I feel like Dr. Robinson cares about my cat as if it were hers. I am always pleased with the attention given and the time taken for me to ask questions.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Judy Meline on 2017-05-24



Very friendly staff who obviously love animals. Very good experience overall . Bitty loved it too

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rosemary Stark on 2017-05-16

Gurl is always apprehensive about being seen by her doctor, Dr Wauhob is gentle with her and takes very good care of her. The staff at Grand Avenue Veterinary Hospital are great in their handling of Gurl too.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-05-11

Great to see the staff again! Thanks for making picking up our meds so easy! Woof! - Dash and Ellie

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-05-07

Always top quality service, compassion, and attention to details! The best vet in the area!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Samantha Mohr on 2017-05-04

The whole staff is very friendly and I trust them completely with my cats!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Daniel Stoa on 2017-04-23

Everyone here cares about animals, yet are always ready to have hard pet owner discussions when needed. Pricing is competitive and the staff always explains every medical care choice with all information. We won't choose another vet for our pets.

**NPS:**

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★★★★★ by Anon on 2017-04-22

Excellent staff that is always polite and great with my dog.

**NPS:**

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★★★★★ by Dan Finnegan on 2017-04-16

Excellent Vets, Techs, and Staff. Always friendly and helpful with pet questions and concerns.

**NPS:**

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★★★★★ by Anon on 2017-04-14

They make your pricing options very clear, and they treat your pets like their own. They also remind you when your pet is due for another visit. All-around great staff and business!

**NPS:**

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★★★★★ by Phil Werner on 2017-04-09

Very pleasant. All of the staff were nice to us and the girls. We had a nice visit this time. Thanks to Dr. Christy and the staff.

**NPS:**

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★★★★★ by Kathy Cox on 2017-04-06

Awesome. Both Doctors are great and take the time to talk to you. They are not pushy on getting you to do more than you need and they act like they care.

**NPS:**

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★★★★★ by Anon on 2017-04-01

The staff at Grand Avenue Vet helped my pet for many years, including when he was aging and had many problems. They cared for him with tenderness and kindness. I couldn't have asked for better care and compassion.

**NPS:**

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★★★★★ by Andrew Doyle on 2017-03-25

I have 3 dogs and this is the only vet I have taken them to. They know all 3 dogs by name as soon as we walk in even if we don't have an appointment. They are friendly, knowledgeable and explain everything really well. They do a great job all around.

**NPS:**

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★★★★★ by Kris Bush on 2017-03-24

Treat your pet like it was their own. Honest information about what is best for your pet.

**NPS:**

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★★★★★ by Don Hole on 2017-03-19

The doctors and staff are so caring. They treat us and our doodle like family.

**NPS:**

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★★★★★ by Hillary Heinz on 2017-03-12

Very friendly and not judgmental. Laid back atmosphere but overall professional, educational, and welcoming

**NPS:**

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★★★★★ by Vanessa Keenan on 2017-03-08

I took my dog here because I was told that a tooth had cracked and should probably be extracted before it got infected. Grand Avenue agreed it should be taken out but once they got x-rays and got in there to clean the teeth, they discovered it wasn't in her best interest to have it taken out. I appreciated that they called and told me they didn't recommend it for their own dog so they wouldn't recommend it for mine. I felt my dog was very loved and cared for (and definitely fawned over) while she was in their care so I felt comfortable leaving her with them. I would highly recommend this office to anyone in the area!

**NPS:**

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★★★★★ by Anon on 2017-03-04

You all are awesome. You have great control over our dog

**NPS:**

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★★★★★ by Evy Tews on 2017-03-04

The staff is always very considerate of our pup's anxiety when it comes to going to the vet. I appreciate all that they do!

**NPS:**

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★★★★★ by Keith Touchton on 2017-03-04

Great job, thank you!!

**NPS:**

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★★★★★ by Stacie Jones on 2017-03-02

As always - a great experience. You all take such good care of my little baby Steele!

**NPS:**

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★★★★★ by Latoya Lewis on 2017-03-02

The staff was very knowledgeable. I left feeling prepared and enthusiastic about raising our new puppy, Chubs.

**NPS:**

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★★★★★ by Jim Waters on 2017-03-01

Great.

**NPS:**

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★★★★★ by Rachel Scott on 2017-02-28

My boy now needs a special dog food. Renee has made it easy for me to call in advance and let her know what I need and when I will pick it up. She puts it aside and it's waiting when I arrive. I so appreciate her and that convenience. The care and attitude of everyone at the hospital makes mw feel like friends are helping me care for this little guy who is so important to me.

**NPS:**

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★★★★★ by Kelli Moore on 2017-02-26

Always great at Grand Ave Vet

**NPS:**

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★★★★★ by Anon on 2017-02-21

The people are always friendly and caring.

**NPS:**

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★★★★★ by George West on 2017-02-10

Have had nothing but good experiences with all the staff. With all our pets, from first exam through end of life.

**NPS:**

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★★★★★ by Frances Paterik on 2017-02-03

I always like taking my cats to you. They like coming to see you. Thanks for all you have done for my babies. Now I want to adopt the 2 that are there now!! Oh, no.

**NPS:**

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★★★★★ by Sonya Loynachan on 2017-02-01

I had a great experience with Grand Avenue Veterinary Hospital. Renee was friendly and helpful when we checked in. Dr. Robinson took her time to go through my dog's extensive medical history. I wish I would have found out about the clinic sooner.

**NPS:**

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★★★★★ by Anon on 2017-01-29

Dr. Wauhob and the entire staff is WONDERFUL!!

**NPS:**

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★★★★★ by Anon on 2017-01-29

They are always willing to help with anything, and are really great at answering questions. They treat my pets like they'd treat their own. They also follow up after appointments to make sure everyone's still doing well.

**NPS:**

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★★★★★ by Sue Hall on 2017-01-25

Shadow got great treatment.

**NPS:**

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★★★★★ by Sara Eaton on 2017-01-14

The staff took their time with my fearful dog to make her comfortable before working on her. Everyone did their best to make her visit a positive experience and I really appreciated the extra time and effort.

**NPS:**

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★★★★★ by Sheri Lazella on 2017-01-14

Guido is always treated with love and understanding by Dr. Robinson and Dr. Wauhob and the rest of the technicians and staff. I trust their judgement and value their honest opinions. This is why we have been going to Grand Avenue Vet for such a long time! Thank you!

**NPS:**

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★★★★★ by Tina Erickson on 2016-12-30

Thie people in the office are a.ways great and treat my cat Lucy Lou like there own..

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Crystal Mistretta on 2016-12-22

I was not impressed with my first visit to Grand Avenue Vet Hospital. I took my dog in for a skin problem, and Dr. Robinson didn't touch my dog once. She didn't do any of the things I would expect on every office visit, especially the first. She didn't check his eyes, ears, heart. She didn't even pet him or give him a treat. She didn't visually exam the problem areas. I'm not sure why I was charged for a physical exam, as the receipt states. And she didn't seem to know what she was doing. At all. I'm not sure how this place has gotten such great reviews on Facebook, but I will not be returning. The only saving grace--the reason I marked 2 stars instead of 1--is that the rest of the staff was very friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Quincie Cooper on 2016-12-19

They provide great care and seem genuinely interested in the care of my pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joni Thornton on 2016-12-17

Grand Avenue staff always provides great customer service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sharon Brindle on 2016-12-14

GAVH is wonderful. They provide excellent care and care about Ellie.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10



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★★★★★ by Vikki Watkins on 2016-12-10

The doctors and staff take such great care of my dog that suffers from really high anxiety when he is around others. I have been to other vets and there is nobody else I would trust with the care of my pets.

**NPS:**

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★★★★★ by Mike Howes on 2016-12-09

Great professionals that care about my dog.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Hanke on 2016-12-09

Senior wellness checkup. All went well.

**NPS:**

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★★★★★ by Dan Earp on 2016-12-07

I am always more than pleased with everyone at Grand Avenue Vet Hospital. Figaro is always treated with compassion, respect and concern. I have never been disappointed in the quality of care our animals have been given. Dr. Robertson is the best.

**NPS:**

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★★★★★ by Sara Hill on 2016-11-24

Great place to take your pets!

**NPS:**

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★★★★★ by Tanya Maryams on 2016-11-24

It was our first visit to the Grand Avenue Veterinary Hospital. We were highly impressed of an atmosphere in the office, we had a feeling that we joined a family. Everybody was very friendly, our puppy got a lot of attention. Dr. Robinson is very experienced, she answered all our questions, gave us good advices how to raise a puppy. Thank you for your care!!!

**NPS:**

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★★★★★ by Peter Nessler on 2016-11-22

Loving environment for our loved pets!!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Caldwell on 2016-11-17

I always appreciate the personal care that my kitty receives, and the time taken to answer all my questions. I know she is in good hands whenever I bring her in. Thanks.

**NPS:**

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★★★★★ by Jeff Lorenzen on 2016-11-13

We love the Grand Avenue Vet Hospital.

**NPS:**

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★★★★★ by Maggie Slifer on 2016-11-12

We love this vet office. Always a good experience.

**NPS:**

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★★★★★ by Maggie Slifer on 2016-11-12

We love this vet office. Always a vood experience.

**NPS:**

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★★★★★ by Anon on 2016-11-11

Great first experience for our family pet!

**NPS:**

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★★★★★ by Anon on 2016-11-09

Always positive and loving environment

**NPS:**

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★★★★★ by Jeff Parsons on 2016-11-05

Always great as usual, have known them all for so long, our past pets & now pets, like family. Would recommend 10+++ to anybody. A great vet & personnel, love them!

**NPS:**

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★★★★★ by Sue Dickman on 2016-10-31

They know my dog and treat us both very well

**NPS:**

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★★★★★ by Merri Monks on 2016-10-18

Drs Robinson and Wahab are always thorough and caring. I brought Lila, 12-year-old Persian cat, in for her annual checkup yesterday and Dr. Wahab checked her out. Renee and the other staff members are wonderful, too. The kitties who live at the clinic are a joy, too. Their calm friendliness says a lot about the love and care they get as well.

**NPS:**

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★★★★★ by Anon on 2016-10-15

Dogs always come home in an excellent mood from their stay

**NPS:**

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★★★★★ by Arthur Strahl on 2016-10-15

very polite

**NPS:**

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★★★★★ by Rachelle Laprade D.V.M. on 2016-10-14

The staff at Grand Avenue Veterinary Hospital consistently provides excellent care.

**NPS:**

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★★★★★ by Meredith Gallivan on 2016-10-12

As always, great service and advice when it comes tonmy fur baby. She may hate it, but the staff are the best!

**NPS:**

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★★★★★ by Kolleen Samek on 2016-10-07

Caring, competent and knowledgeable. All good. They take care of my two kitties and my grandpa dog. I trust them implicitly.

**NPS:**

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★★★★★ by Pam Wares on 2016-10-07

You are very helpful and provide answers!

**NPS:**

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★★★★★ by James McConkey on 2016-10-05

Knowledgeable and caring service. Love GAVH and staff! We will be back.

**NPS:**

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★★★★★ by Joy Leibfried on 2016-10-05

As always, your kindness and care for the animals and humans are amazing!

**NPS:**

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★★★★★ by Anon on 2016-09-25

Dr. Robinson and the entire staff at GAVH are caring and professional. We appreciate the care and attention they always give at our appointments.

**NPS:**

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★★★★★ by Pat Barry on 2016-09-24

Worked her in quickly and gave full attention.

**NPS:**

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★★★★★ by Rhonda McCoy on 2016-09-22

Dr. Robinson spent a lot of time with my new puppy and me. She was thorough and very knowledgeable. I look forward to a lasting relationship with Grand Avenue Veterinary Hospital.

**NPS:**

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★★★★★ by Rosemary Stark on 2016-09-19

Gurl and I both had a positive experience during our last visit. I value and appreciate the skills of ALL the staff and the caring way they treat both of us.

**NPS:**

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★★★★★ by Alex Rudy on 2016-09-17

Everyone was kind and professional. My cat, Elliott, is very shy, but they were very careful with her and she was able to get her vaccinations without issue.

**NPS:**

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★★★★★ by Sarah Bolten on 2016-09-13

Great care as always!!

**NPS:**

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★★★★★ by Barbara Orth on 2016-09-10

You are welcoming and attentive when barley and i arrive. You listen to my questions. I feel like you care about my dogs well being, and my piece of mind.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Baker on 2016-09-08

The people are really personably and friendly and I always have a good experience going there. When we leave town we also board our dog there as well. It's a great place to take your pet!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rita Clark on 2016-08-31

the experience was very pleasant and I was very satisfied

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-08-27

Very good job with our puppies. Staff and vets are very caring!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Daniel Hepplewhite on 2016-08-24

We have always appreciated the good care you have given our pets over the years

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kara Ross on 2016-08-21

The staff was so friendly and caring. Doctor listened and answered all our questions! Very good experience!!

**NPS:**

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★★★★★ by Jan Porto on 2016-08-20

My puppy came in a sick little girl and left the GAV feeling better and is back to normal today! You guys are the best!!

**NPS:**

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★★★★★ by Anon on 2016-08-13

Very good care as always, great team work.

**NPS:**

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★★★★★ by Jeff Smith on 2016-08-13

I love the staff and care at Grand. They take note of who you are and most importantly who your dogs cats and others are. I'm thankful to have a veterinary staff I know has my boys best interest in mind and heart. Thanks to all of you at Grand.

**NPS:**

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★★★★★ by Sharon Powell on 2016-08-13

Emmitt enjoyed ? His bordatella. Thanks!!!

**NPS:**

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★★★★★ by Penny Murphy on 2016-08-07

Everyone from first greeting at the door to payment and departure are friendly and helpful -- and most importantly, evidently care for my pets.

**NPS:**

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★★★★★ by Jody Piagentini on 2016-07-30

Love the people always very friendly and helpful

**NPS:**

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★★★★★ by Robert Yancey on 2016-07-24

The whole staff were caring and friendly people. I do not ever regret taking our pets to them .

**NPS:**

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★★★★★ by Anon on 2016-07-23

Very nice staff and know alot about how I can better care for my kitty

**NPS:**

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★★★★★ by Jeff Foreman on 2016-07-23

The staff at Grand Ave Vet's is outstanding; they get that we love of pets like family, so Grand Ave Vet is their "Family " Doctor...

**NPS:**

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★★★★★ by Anon on 2016-07-23

Always feel comfortable with their diagnosis, experience and knowledge! Very caring.

**NPS:**

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★★★★★ by Susan Scott on 2016-07-19

They always take very good care of Teva who can be a very resistant patient.

**NPS:**

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★★★★★ by Pam Hugen on 2016-07-17

They take good care of Boston

**NPS:**

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★★★★★ by Susan Gay on 2016-07-16

Always get great care from Grand Ave Vet!

**NPS:**

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★★★★★ by Kennedy Horton on 2016-07-08

Absolutely pleased with the care that was provided to me on short notice! They took us in and took care of us like we had been there for years! :)

**NPS:**

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★★★★★ by Anon on 2016-07-06

Excellent staff

**NPS:**

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★★★★★ by Beth Oberender on 2016-06-28

THANKS! Love Dr. Robinson! I like that she starts off small in treating! A little goes a long way! My dog stopped itching as soon as she started her meds. GOOD CALL!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kelli Moore on 2016-06-11

Always the most thorough and kind with all of my dogs.

**NPS:**

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★★★★★ by Mary Jo Meister on 2016-06-09

Our dogs always look forward to their visit

**NPS:**

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★★★★★ by Anon on 2016-06-09

Love the time they take with us. They make us feel that we are special. They take the time to listen

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matt Weller on 2016-06-06

The staff cares about our dog as if she was their own.

**NPS:**

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★★★★★ by Rachel Scott on 2016-06-03

Jesse James has been coming to Grand Avenue since he came to me at 6 months old. He had his 6th birthday in January. He likes to come to see his Dr. So do I. I feel like I can call with questions anytime. Thankfully he hasn't had any serious health problems. But I appreciate having a doctor and staff that I trust and like help me take good care of him. You feel like friends to us both.

**NPS:**

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★★★★★ by Nancy Morrill on 2016-06-03

I love the care they give my dogs. Great service. Good people.

**NPS:**

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★★★★★ by Ronald Bowerman on 2016-06-01

The best in the city. Doctor Robinson and entire staff always give the very best care

**NPS:**

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★★★★★ by Christine Manbeck on 2016-05-27

Absolutely top notch as always. Thank you for working me in to a full schedule for what turned out to be probably nothing, and going the extra for us.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephanie Eggleston on 2016-05-22

The staff at Grand Ave vet is top notch! Ramsey was a rescue and is still working through being afraid of new people and places. The staff was patient with her and took things at a slower pace to make her less frightened.

**NPS:**

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★★★★★ by Georgette Munson on 2016-05-20

I was very happy with the experience. I felt our cat was taken care of and loving care from everyone at the clinic. Very thorough and reasonable price. Would recommend to others.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-05-14

In our years together we have had only exemplary service and support in good times and bad.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dena Wright on 2016-05-14

Very pleased

**NPS:**

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★★★★★ by Anon on 2016-05-14

Very friendly and cope tent staff, even when we showed up late!

**NPS:**

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★★★★★ by Anon on 2016-05-08

The staff were excellent, personalized, and attentive in welcoming us and our dog to the clinic, despite our pup's anxiety about vet appointments. They made us feel

comfortable and we hare happy we found them as we relocate to the area. Staff spent a good amount of time with us and prices were very competitive.

**NPS:**

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★★★★★ by Sue Dickman on 2016-05-03

Prompt and caring!

**NPS:**

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★★★★★ by Katie Stanhope on 2016-04-30

The caring staff at Grand Avenue Veterinary did a wonderful job with our cats. I would recommend them for quality vet care at a very fair price.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shauna Jones on 2016-04-29

They are extremely caring get and will do anything to help any animal no matter how minor or severe the problem. Love Dr Robinson.

**NPS:**

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★★★★★ by Anon on 2016-04-22

The techs and vet were both responsive to my pet, and explained things very thoroughly.

**NPS:**

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★★★★★ by Jakin Dehart on 2016-04-21

Very relaxed comfortable experience for me and my puppy :)

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Aaron Bauch on 2016-04-19

Have been taking my dogs here for 15 years and have always been pleased with the care they have received. Staff is always friendly and answers any questions I have had.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rachel Bougher on 2016-04-17

I would highly recommend Grand Avenue Vet to anyone looking for great care for their pets. I like that they know my pets by name & it feels like family. When we had to put our lab down because of old age they were so caring & it was so comforting the way they treated us every step of the process.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roseann Christenson on 2016-04-16

Dr. Robinson is great. Doesn't do unneeded test. Love her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jessica Mazour on 2016-04-16

The staff is wonderful. It's just a really welcoming place! I've switched vets a few times over the years for various reasons and now I've found my permanent vet!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Gary Herrick on 2016-04-08

My experience with the clinic is always good. I trust Dr. Sue and her staff completely. Tiffany is doing great following her surgery.

**NPS:**

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★★★★★ by Sandra Cain on 2016-04-06

Always great. They take such good care of our family pets.

**NPS:**

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★★★★★ by Jeff Smith on 2016-04-05

I love them. They've always treated me well. The care my boys get is as if they were there own dogs. Riley and Scooter both rush to the door knowing there's always gonna be friends and treats inside. They always remember our names.

**NPS:**

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★★★★★ by Ed Harvey on 2016-03-30

Very nice staff! Professional in every way!

**NPS: N/A**

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★★★★★ by Alissa Mercer on 2016-03-23

I saw Dr. Sue Robinson and she was awesome! Very thorough and informative, also the lady up at the front desk is very nice as well!

**NPS:**

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★★★★★ by Anon on 2016-03-19

Great job as always, no matter who is needed.

**NPS:**

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★★★★★ by Anon on 2016-03-18

Great service.

**NPS:**

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★★★★★ by Mary Kelley on 2016-03-18

I have been taking my dogs to GAVH for over 40 years. The doctors and staff are the best. They always take time to explain everything and genuinely care about my dogs. I totally recommend GAVH. Mary K.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kris Bush on 2016-03-16

Great care as usual. Takes time to answer all questions.

**NPS:**

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★★★★★ by Don Hole on 2016-03-13

Everyone there treats our dog like their own. They also follow up when she has been sick. Love them!

**NPS:**

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★★★★★ by Jill Lippencott on 2016-03-04

Friendly and helpful staff! Helped us diagnose a concerning problem and give us some peace of mind regarding our little pug!

**NPS:**

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★★★★★ by Ken Roberts on 2016-03-02

Very helpful, and knowledgable

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Janus on 2016-02-29

Everyone is helpful,kind and informative

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chandler Bowerman on 2016-02-27

Thank you for taking great care of Scotty! The vet tech was very thorough during the post-op consultation. We can tell that the staff really cares about the patients and the owners.

**NPS:**

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★★★★★ by Kate Voigt on 2016-02-26

Great clean place, friendly staff and genuinely cares about my pets.

**NPS:**

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★☆☆☆☆ by Rick Chapman on 2016-02-26

Organized and professional.

**NPS:**

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★★★★★ by Anon on 2016-02-26

I love coming to GAZvH, but I don't like the long waits my entire visit was 1 1/2 hours long and I came for something that should have taken 1/2 hour at the most. I would understand this if I had just walked in, but not when I had a scheduled appointment. I still enjoy all the staff, love the Dr. and will not go anywhere else; but hate the waiting....

**NPS:**

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★★★★★ by Michelle Johnson on 2016-02-23

Nice staff very caring

**NPS:**

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★★★★★ by Anon on 2016-02-20

Everyone is always friendly and everyone truly acts like they care about my pet! Staff is very organized and always ready for us when we arrive.

**NPS:**

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★★★★★ by Eileen Kiess on 2016-02-19

Cookie and Jena settled right down and got excellent attention. They resist going to the vet, but have a nice time while there!

**NPS:**

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★★★★★ by Teri King on 2016-02-19

Rain & Willow had a great time and love Dr Sue, well.....until she squirts that stuff up our nose.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Bloomberg on 2016-02-17

Dr, R., Dr. W and staff are the best! Full confidence in their care of my dog. Dr. R is spot on in her diagnosis. Always professional; always offering options on course of care; always concerned & bond with my dogs! Highly recommend this clinic.

**NPS:**

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★★★★★ by Jody Piagentini on 2016-02-17

As always my dog had great care and the staff was helpful and friendly

**NPS:**

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★★★★★ by Rose Brandsgard on 2016-02-13

As always, the care at Grand Ave. Vet Hospital was top-notch. They treated our very nervous dog very gently and reassuringly.

**NPS:**

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★★★★★ by Sheri Lazella on 2016-02-13

They got my sick little Guido in on a VERY busy day! They are always very nice and I know my pets are in good hands at GAVH

**NPS:**

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★★★★★ by Steve Isleman on 2016-02-10

Dr. Robinson too outstanding care of Quigley. Her personal attention is second to none

**NPS: N/A**

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★★★★★ by Anon on 2016-02-05

Amazing job staff was very friendly!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharon Brindle on 2016-01-30

Dr Robinson and the Grand Ave Vet staff are fantastic. They provided loving care for Ellie. Thank you everything

**NPS:**

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★★★★★ by Anon on 2016-01-28

Very friendly and sensitive to my cat's needs. Real pros! Thank you!!

**NPS:**

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★★★★★ by Dyann Burgess on 2016-01-28

Staff spent plenty of time with us, both listening and explaining options regarding my concerns. They also took enough time for my dog to get comfortable. Didn't feel rushed at all! I was happy I made the switch to this clinic.

**NPS:**

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★★★★★ by Penny Murphy on 2016-01-27

Good care and advice as always from Dr. Robinson. We arrived early but they were able to get us started. Everyone always treats our cats with love and tenderness, even when giving an injection.

**NPS:**

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★★★★★ by Robert Hanke on 2016-01-27

Everything went smoothly. A small wait as it was the end of the work day.

**NPS:**

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★★★★★ by Kelli Moore on 2016-01-21

Always get the best service and care for my dogs

**NPS:**

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★★★★★ by Jacob Aeschilman on 2016-01-19

They were very helpful and fast; we walked in and hour within an hour.

**NPS:**

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★★★★★ by Joe Dworak on 2016-01-14

As always... Wonderful service for my girls!

**NPS:**

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★★★★★ by Anon on 2016-01-12

Great Experience!!

**NPS:**

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★★★★★ by Bianca Cleary on 2016-01-06

Dr. Robinson is wonderful.

**NPS:**

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★★★★★ by Mary Jo Meister on 2015-12-31

Always great concern and care is given, follow up calls checking on status are greatly appreciated

**NPS:**

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★★★★★ by Jeri Beebe on 2015-12-31

Best vet I've ever had. Even though they are busy, they always make time for our pets and our human questions. You can tell they really love the animals.

**NPS:**

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★★★★★ by Anon on 2015-12-17

Always ready to help when the need arises.

**NPS:**

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★★★★★ by April Hubbard on 2015-12-17

They care for Gunner like he were their own. Scheduling is also super easy, which makes life easy for me too.

**NPS:**

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★★★★★ by Anon on 2015-12-12

Hands down one of the best vet offices i've used. They treat your pets like they are their own pets. Vets and staff are friendly and very knowledgable. Pricing is extremely reasonable. Very personably and they care about the animals.

**NPS:**

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★★★★★ by Kristine Milburn on 2015-12-10

Thank you for taking great care of Mika the Shiba (<https://goo.gl/oFHJNg>). Dr. Robinson came highly, highly recommended, so we decided to visit. We were pleased as punch and plan to transfer care permanently.

**NPS:**

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★★★★★ by Steve Turner on 2015-12-10

Great care. Called when surgery was over to let us know how she was doing. Very appreciated!!

**NPS:**

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★★★★★ by Marilyn Cabbage on 2015-12-09

EVERYTHING WAS GREAT - BUDDY GOT HIS CHECK-UP AND RABIES SHOT  
DR CALLED IN A PRESCRIPTION FOR BUDDY'S ITCHING - HOPE IT WORKS  
EVERYONE IS SO FRIENDLY - REALLY A GOOD EXPERIENCE

**NPS:**

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★★★★★ by Sondra Newkirk on 2015-12-09

Love the personable, knowledgable staff. So happy with the service received.

**NPS:**

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★★★★★ by Shelly Johnson on 2015-11-24

As always, the staff is fabulous and truly cares about the welfare of your pet.

**NPS:**

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★★★★★ by Sharon Powell on 2015-11-14

Always, always the best care anywhere!!! Thanks a million times over!!!

**NPS:**

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★★★★★ by Jeff Parsons on 2015-11-10

Everything as pleasant & friendly as usual. Always make you feel at home along with your pet!

**NPS:**

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★★★★★ by Jeff Foreman on 2015-11-05

Grand Ave Vets is a great place to take your 4-legged family member for care. They do an outstanding job of make you & your pet feel comfortable and at ease.

**NPS:**

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★★★★★ by Paul Johnson on 2015-10-27

Honey has always gotten good care including when she needed some surgery. She love all the people there and pulls on her leash to get in!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Keith Touchton on 2015-10-20

Always a great experience

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Greg Williams on 2015-10-20

Have always receive the best care for all of our dogs. The staff makes me feel welcomed and I am confident leaving my dogs in their care. Thank you to all at Grand Avenue Veterinary Hospital!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Eddy on 2015-10-13

Grand Avenue Vet Hospital is like a second home for my frenchie, Eden. They are so loving and take wonderful care of her. She LOVES going there! Dr. Robinson and her staff are THE BEST!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Meredith Gallivan on 2015-10-08

Love the staff and how they care for my cat!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Merri Monks on 2015-10-08

I love bringing Lila to Dr. Sue at Grand Avenue. They are thorough in their care, and everyone is so kind to my little cat, and to me.

**NPS:**

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★★★★★ by Sue Dickman on 2015-09-24

We had a great "new puppy" visit!

**NPS:**

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★★★★★ by Megan Bliven on 2015-09-24

Cooper absolutely loved his visit to the vet. Everyone was very nice and helpful. Definitely recommended!

**NPS:**

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★★★★★ by Peggy Fleming on 2015-09-23

Made our appointment online which I love. Got in right away and were done quickly. Kind and caring staff. Thanks.

**NPS:**

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★★★★★ by Kelsey Pool-Kean on 2015-09-21

The whole staff is always so happy to see Wahly - I know he gets a lot of love and attention even when we aren't there! He's never been scared to visit the vet, which makes it much easier for us to take him there. Anytime we've had a question, the staff has always answered it fully and never made us feel stupid :)

**NPS:**

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★★★★★ by Anon on 2015-09-18

Everyone from the moment we walked into the door was so welcoming and friendly. I appreciate the time they took to ease Bella into her first vet visit and make it less scary. Thank you!

**NPS:**

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★★★★★ by Jody Piagentini on 2015-09-14

We have gone here for almost 20 years. Everyone is always so nice and friendly and treats my pets well

**NPS:**

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★★★★★ by Rose Brandsgard on 2015-09-12

As always, a wonderful experience at our check-up for our dog Frankie. Dr. Robinson is caring, attentive and so intelligent. We've been taking our pets to Grand Ave. Pet Hospital for 16 years and wouldn't go elsewhere.

**NPS:**

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★★★☆☆ by Scott Wegner on 2015-09-10

It was fine, not great. Our dog needed some follow-up blood work to determine if her hormone levels were still in check. When we called to make an appointment, the nice assistant informed us that our dog needed to give blood for the hormone check and a stool sample was needed for a parasite check. My only complaint is that along with the two tests that we were told about, another heart worm test was performed. And although I'm happy to know our dog doesn't have heart worms, it was over \$50 and I wasn't ever informed that this test was going to take place. I strongly feel that communication could be better between patients and all of your staff. I'm not necessarily opposed to extra tests being done, I just would have preferred to be aware of anything new that wasn't discussed over the phone. \$50 for one test is a lot of money and shouldn't have been included without consent.

**NPS:**

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★★★★★ by Brad Buckley on 2015-09-10

The staff and service was incredible. It was so nice to feel at home and welcome!

**NPS:**

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★★★★★ by Julie Bruntz on 2015-08-28

Pepper always received great care from you and now she has a beautiful smile with such white teeth!!!

**NPS:**

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★★★★★ by Anon on 2015-08-26

Great Staff - Truly care about your pets and understand they are a part of your family. Thanks Grand Ave Vet Hospital!!

**NPS:**

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★★★★★ by Rick Chapman on 2015-08-26

Renee got us started and Dr. Sue examined the dogs and gave me her assessment of their health.

**NPS:**

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★★★★★ by Ann Wilson on 2015-08-25

Growing up in Des Moines my family starting taking our dogs to Grand Ave Vet in the 1970s. Now as an adult, I have been taking my dogs here ever since. Dr Robinson and the entire team are so passionare and caring. We would never go anywhere else!

**NPS:**

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★★★★★ by Paul Stageberg on 2015-08-25

I contacted GAVH to pick up prescription food for my elderly Lab. As always, the food was ready to be picked up and the staff was courteous and helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sarah Dulinsky on 2015-08-12

Magic got excellent care and the vet even called me to explain what was done to him and addressed any concerns and questions I had. He got great care and service and we will be returning.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-08-12

So expensive! My dog is worth it but never have I ever paid so much for a vet visit before even with two dogs! Also, she called my dog dumb, well boxers in general, which he is not. He's one of the smartest dogs I've ever had. Don't think I'll go back.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-08-11

I could tell that they definitely cared about my new puppy and had his best interests in mind.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-08-05

They were so kind to my dog and I felt very comfortable with them handling him. He can be a bit fussy to handle, but they had no problems.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-08-01

So gentle and compassionate with our cat and talking to and showing my 4 and 7 year old what she was doing along with answering all their questions!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karl Isenberger on 2015-07-18

Felt that a through effort was made to diagnose my pet's ailment. Have been using GAVH for many years and have always been quite satisfied. Compassionate and courteous care providers.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anne Hauser on 2015-07-11

Very attentive staff and reasonably priced care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Teri King on 2015-07-11

Great time at GAVH...cookies for the dogs and wonderful care of my fur legged kids!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-07-11

The staff is exceptional and always willing to go out of their. I highly recommend Grand Ave Vet!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Adam Bogenrief on 2015-07-08

They seemed to be looking out for the best interests of my dog. Very kind and courteous staff. Great overall experience. Thanks.

**NPS:**

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★★★★★ by Shelly Johnson on 2015-07-07

Hello Pet Lovers! I am here to give a 'glowing' review for Grand Avenue Vet Clinic. Our family has been taking our family pets to Grand Avenue Vet for over 20 years, and it was one of the best decisions we as a family have made, because our pets ARE a major part of our family. We had been at a few other vet clinics before we transferred to Grand Ave Vet, but were displeased with how the animals were cared for. Dr. Robinson at GAV, Renee, Kathy, Jen, and the rest of the GAV staff are 'amazing' and treat our furry family members as sweetly and lovingly as they would their own animals. Dr. Robinson has a 'brilliant' mind as a Vet and you can see the wheels turning when she is trying to make clinical decisions for your loved one. She has very sharp intuition as a Doctor; one of her greatest strengths professionally that I appreciate most, is not only her intelligence and longevity of experience, but her tendency to lean on and follow her own 'gut' feeling. Preserving your animal's dignity and making sure they receive 'quality care' is what GAV is all about. Renee and Kathy are always there to greet you and your pet with a smile or a "cookie" and you will feel the 'warmth' coming from them as they interact with your pet. They are always offering to help you out if your have questions or need the help. This means a lot to us because not every business is so willing to go out of their way in service just because they want to and care. I can tell by observation that all of our family pets (2 dogs and 2 cats) feel safe and calm in their presence and this brings our family peace of mind because we know they are in 'good hands' when we drop them off. When we are having to board them if we are out of town or on a vacation, we miss our pets, but we can rest assured that Grand Avenue Vet is loving on them and attending to their needs. The names of the other staff are escaping me but I know our family has been very pleased with how they have handled our pets also. Dr. Robinson is very 'passionate' about the work she does and that makes a 'huge' difference when it comes to your animal receiving excellence in care; I sense the staff possesses the same attributes. So if you are looking for the right home away from home for your furry family members, Grand Avenue Vet will be one of the best decisions you could make. I know it has been for us! With Gratitude, The Johnson Family, Bosco, Noel, Tiger Blue, and Amber =)

**NPS:**

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**NPS:**

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★★★★★ by Kate Leonard on 2015-07-04

Everybody here is always so friendly and caring!

**NPS:**

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★★★★★ by Mary Jo Meister on 2015-06-30

As always great care for our dogs

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tom Ohmart on 2015-06-27

We have a 17 year old Pomeranian and we would NEVER go to any other Veterinary Hospital. Every employee at Grand Avenue Veterinary Hospital loves and is dedicated to animals. My husband and I are of the older generation (along with our dog) and in all our past years of having pets we have never experienced the dedication you receive here. Their love and dedication to animals will never be topped. It is the "Only" place we will ever go because we love our dog and so do they. Thank you to all the employees of Grand Avenue Veterinary Hospital. Teddy "O" and my owners!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rachel Scott on 2015-06-11

I look forward to our visits with Dr. Robinson whom we refer to as Dr. Sue. The staff are so friendly and welcoming. I feel as though they are friends who truly care about Jesse James and his health. Dr. Robinson makes me feel like she has all the time I need to answer my questions. Again, it makes me feel like she cares and always gives thoughtful answers and advice.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-06-11

Renee is always wonderful! Her interaction with the clients and the animals is fabulous beyond words! She has a true love of animals and it shows! Dr. Robinsons superb knowledge and her gentle compassion are always appreciated. She is wonderful:-)

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2015-06-11

Love the Dr. and everyone at Grand Ave Vet, but I did have a long wait before I was seen by the Vet.

**NPS:**

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★★★★★ by Jim Waters on 2015-06-05

Excellent care and service as usual keep up the good work.

**NPS:**

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★★★★★ by Paul Stumpff on 2015-06-04

The staff is always friendly and shows concern for the pets and the owners.

**NPS:**

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★★★★★ by Barbara Orth on 2015-06-03

My experience at Grand Avenue veterinary is always positive and kindly. Fantastic staff, good doctors!

**NPS:**

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★★★★★ by Kristy Franzen on 2015-06-01

The staff was very friendly.

**NPS:**

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★★★★★ by Linda Bardole on 2015-05-28

I have taken my pets to Grand Avenue Vet. for more years than I care to admit and always have a great experience there. They love animals which is obvious by all the attention that they give a beloved fury friend.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by MaryAnn Heiden on 2015-05-07

They do not follow specified guideline with rabies shot. They only give them out every year when in fact they only need the initial then a 2-3 booster. Their Senior examination consists of listening to their heart, looking at their mouth and ears. Very Very Costly !

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Mary Kelley on 2015-05-06

Wonderful Doctors and Staff who always have our animal's best interest in mind. They always take the time to talk to us and explain our options. Our family has taken pets to GAVH for over 40 years and we've always been satisfied with the care and compassion they have shown to us and our animals. We highly recommend them.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2015-04-26

Everyone at the clinic was great and seemed to really love what they do! We will definitely be back

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Jeff Foreman on 2015-04-21

Grand Ave staff is outstanding the care they give their patients is better then my own family doctor & staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Don Hole on 2015-04-19

Everyone at Grand Avenue is wonderful. They all love our Doodle Bailey and take wonderful care of her!

**NPS:**

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★★★★★ by Jeff Foreman on 2015-04-10

No one likes to go to the doctor; the staff at Grand Ave Vet takes such care in treating/handeling our pets that they now look forward to seeing them. Thank you all for your TLC...

**NPS:**

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★★★★★ by Josh Krueger on 2015-04-06

Very friendly people, you can tell right away they really care about their patients.

**NPS:**

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★★★★★ by Anon on 2015-04-04

We love going to Grand Avenue Veterinary Hospital. It's the only vet clinic that truly seems to care about your pet - and we've been to a lot because of moving over the years. My cat was always angry, loud and vicious at the vet, but he is so much calmer since we started going there. I recommend this to anyone who wants a vet that truly loves the animals.

**NPS:**

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★★★★★ by Robert Hanke on 2015-04-03

Everything went smoothly. Teeth cleaned and growth removed from ear. He was back to normal by suppertime.

**NPS:**

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★★★★★ by Scott Wegner on 2015-04-02

Dr. Robinson is our favorite at the Grand Avenue clinic. Her bed side manner is the most appropriate. She takes the time to listen to our concerns before offering her insight. We appreciate that she always takes the time to explain why she is recommending a particular treatment or procedure instead of just saying that it is necessary. She is also very honest and forthright if there is an option on the table for any treatments or procedures that are not immediately necessary.

**NPS:**

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★★★★★ by Keith Touchton on 2015-03-25

Very well run and attentive company. Great care is given to our pet (Doberman - female). All follow up questions were answered and addresses. Especially appreciated the follow up phone call a day or two later.

**NPS:**

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★★★★★ by Margaret Janus on 2015-03-24

They always treat my dog wonderfully.

**NPS:**

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★★★★★ by Karen Leibold on 2015-03-22

I miss my feline friend of almost 15 years. Thank you to ALL of you at Grand Avenue Vet.

**NPS:**

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★★★★★ by Dan Earp on 2015-03-20

I have always appreciated the care and concern that Dr. Robinson and the staff have shown for all of our animals.

**NPS:**

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★★★★★ by Alisha Steward on 2015-03-18

My 1yr old chihuahua Norman loves to spend a few nights with his Grand Ave Vet family when I have to be away for a few days. I know he will be well cared for, loved and fed when he's with them. I highly recommend them for all your vet AND boarding needs.

**NPS:**

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★★★★★ by Cyndi Fisher on 2015-03-14

Great care from all staff as well as professional service!

**NPS:**

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★★★★★ by Kelli Moore on 2015-03-13

Always the best care for my pets!!

**NPS:**

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★★★★★ by Margaret Brennan on 2015-03-04

Your people are WAY better than the website.

**NPS:**

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★★★★★ by Steve Turner on 2015-03-03

everything went fine. wish the door to the exam room would shut properly I was happy with a timely exam.

**NPS:**

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★★★★★ by Sharon Powell on 2015-03-03

Just picked up a new supply of dasequin. Thanks.

**NPS:**

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★★★★★ by Susan Barnes on 2015-03-03

Always caring and take the time to explain everything. That's starts at the front deal staff and extends to the vets! Love them all!

**NPS:**

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★★★★★ by Anon on 2015-03-01

While the location doesn't look like much from the outside, Grand View is bursting with exceptional care and high quality service. Whether I'm coming in to address a stressful issue such as my dog's seasonal allergies or just picking up heartworm meds, the service is always friendly to both me and my pooch. Great service and excellent prices on care and meds. I come here instead of buying my pet meds online. You'll pay almost the same considering shipping and I enjoy supporting the clinic. I'm glad I live so close to Grand Ave. Vet Hospital.

**NPS:**

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★★★★★ by Teri King on 2015-02-25

Willow & Rain always love going to the doctor, gentle hands and lots of treats!



**NPS:**

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★★★★★ by Anon on 2015-02-22

All the staff was very kind and helpful. They were able to answer all of the questions that I had and took very good care of my cat.

**NPS:**

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★★★★★ by Rae Doerring on 2015-02-18

After Alex had her dental appointment, she was good as ever and back to normal self even on the first night home. I appreciated the small extras that were given to her as in brushing and nail clipping. Thank you.

**NPS:**

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★★★★★ by John Cardani-Trollinger on 2015-02-16

Excellent service. Dr. took time to understand my concern and guide me in the right direction. I'd recommend coming here.

**NPS:**

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★★★★★ by Jill Lippencott on 2015-02-13

This was our first experience with Grand Avenue Vet Hospital and it was wonderful! The staff were very friendly, courteous and treated our little guy with such great care! I really appreciated personal service and helpful information they gave us well.

**NPS:**

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★★★★★ by Rick Chapman on 2015-02-12

Rene weighed the dogs and checked us in. Kathy gave them their booster kennel cough dosages, drew their blood for the heartworm check , and got us out the door in fifteen minutes!

**NPS:**

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★★★★★ by Dan Finnegan on 2015-02-10

Excellent Vets and Staff.

**NPS:**

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★★★★★ by Deborah Caldwell on 2015-02-06

Thank you for letting me get Mlss Lil in so quickly. It eased my mind and she seems better today.

**NPS:**

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★★★★★ by Ganesh Bashiyan on 2015-02-04

The staff and vets love animals and care deeply about them. My Minnie treated with compassion and patience when we have been there. Definitely I will recommend! Thanks.

**NPS:**

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★★★★★ by Heather Ohland on 2015-01-30

Love these people!

**NPS:**

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★★★★★ by Stephanie Thurn on 2015-01-28

They take excellent care of my cat!

**NPS:**

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★★★★★ by Traci Lindholm on 2015-01-24

Big Billy is our 4th much loved dog who has been cared for by Dr. Robinson and her staff. The attention our pets receive is beyond belief. We are now the proud household of another member named Msndy who is also cared for by the Grand Avenue staff along with Billy. Dr. Robinson will not hesitate to contact further specialists if needed for treatment. If there was ever a loving knowledgeable pet hospital for your "furry loved ones" it is Grand Avenue Veterinary hospital. You will be thrilled!

**NPS:**

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★★★★★ by Anon on 2015-01-22

Wait was longer, but staff was shorthanded. The staff is always kind, gentle and sympathetic. We've used Grand Ave. Clinic for many years through many pets and have always been satisfied.

**NPS:**

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★★★★★ by Kathleen Deal on 2015-01-20

Grand Ave Team is top-notch in technical expertise, efficiency, and caring. They are superb. I trust them implicitly.

**NPS:**

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★★★★★ by Anon on 2015-01-12

It is obvious that everyone there--staff and vets love animals and care deeply about them. Our animals are always treated with compassion and patience when we have been there. Thanks.

**NPS:**

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★★★★★ by Anon on 2015-01-12

The staff is so nice and the commitment to the well being of my pet is evident every time we visit. We have been customers for years and wouldn't choose anywhere else for vet services or boarding.

**NPS:**

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★★★★★ by Curt Buhr on 2015-01-12

They did a great job taking care of Pax before, during, and after his surgery - went above and beyond to ensure he was comfortable.

**NPS:**

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★★★★★ by Ronald Bowerman on 2015-01-08

We can't imagine a more professional and caring place for our dog. We've been using this clinic for almost 40 years and receive the best possible treatment and care

**NPS:**

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★★★★★ by Paul Moreland on 2015-01-02

Crickett enjoyed coming to see you. She enjoys all the treats you give her You are a great place to go

**NPS:**

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★★★★★ by Robert Hanke on 2015-01-02

Came in twice in the last week to pick up meds. All good.

**NPS:**

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★★★★★ by Anon on 2014-12-30

As always, we received excellent care and the staff at the office went the extra mile to help us.

**NPS:**

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★★★★★ by Jody Piagentini on 2014-12-30

Always a good experience. The staff is wonderful and I wouldn't trust my dogs with anyone else

**NPS:**

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★★★★★ by Paul Stageberg on 2014-12-23

Brought in kitten for initial check and shots. Everything went very smoothly. I have great confidence in Vet Sue, as I know her from showing dogs years ago.

**NPS:**

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★★★★★ by Deb Septer on 2014-12-14

Benny is doing well after his teeth cleaning and teeth extraction. I had very good going home instructions.

**NPS:**

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★★★★★ by Jeri Beebe on 2014-12-04

Everyone was nice. They were very gentle with our kitty we appreciate that.

**NPS:**

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★★★★★ by Sara Hill on 2014-12-04

All the staff at Grand Avenue Veterinary Hospital are excellent! They answered any questions I had and as always...very helpful. I am glad I found them to take my dog too...calming knowing I have them for Max's needs.

**NPS:**

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★★★★★ by Russell Parks on 2014-11-27

Our experience at GAVH have always been, and continue to be, excellent!

**NPS:**

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★★★★★ by Jeff Parsons on 2014-11-27

As usual, everything was great, love seeing everybody when come there.

**NPS:**

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★★★★★ by Anon on 2014-11-18

Everyone is very loving!

**NPS:**

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★★★★★ by Danielle Flanary on 2014-11-18

Had a wonderful experience! Everyone that works there is suser nice and very helpful :-)

**NPS:**

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★★★★★ by Dennis DeBruin on 2014-11-16

Loved the way the doctor helped us understand.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mary Said on 2014-11-12

You all are just so awesome. You are extensions of my family. Thanks for all you do.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Terra Clutter on 2014-11-10

Care very much for the animals and explain very well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nancy Welch on 2014-11-06

The staff is always friendly and treat us in a wonderful manner.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Gay on 2014-11-05

Very friendly, very competent, very professional. The drs and staff always take the time to listen to my question and concerns and and give me answers that make sense.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karen Leibold on 2014-11-05

Thank you to all. : )

**NPS:**

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★★★★★ by Jan Lundberg on 2014-10-31

i feel that grand ave. vet does a wonderful job in checking our mimi every time we go there they are excellent in all they do. they are caring about what happens and always there to answer any questions.

**NPS:**

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★★★★★ by Jim Waters on 2014-10-29

CARING, COMPETENT, EXCELLENT CARE.

**NPS:**

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★★★★★ by Barbara Josephsen on 2014-10-26

All went well. They were on schedule and I was in and out quickly. The vet and staff were very caring and gentle with my skittish kitty. The staff was also helpful and knowledgeable with a question about the registration on the kitty's microchip.

**NPS:**

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★★★★★ by Anon on 2014-10-22

We have always received excellent care. It is clear that everyone at Grand Avenue sincerely cares about keeping our furry family members healthy and happy.

**NPS:**

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★★★★★ by Lyn Von Sprecken on 2014-10-17

Fabulous. Staff is great and Dr. Robinson is too! Always a pleasure!

**NPS:**

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★★★★★ by Anon on 2014-10-15

I've had only excellent experiences with Grand Ave. Vet Hospital. They have been very accommodating and professional to work with each visit. We have used their boarding and grooming services as well as vet care for our Golden-Doodle, Tucker.

**NPS:**

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★★★★★ by Anon on 2014-10-10

Wonderful as always

**NPS:**

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★★★★★ by Ann Carmody on 2014-10-10

Always a pleasure after 25 years plus with dr. Sue Ann & Chuck

**NPS:**

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★★★★★ by Frances Paterik on 2014-10-03

Always fun.thanks

**NPS:**

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★★★★★ by Robert Hanke on 2014-10-03

Hikaru's non-cancerous tumors were removed expertly and he recovered quite well for a dog of his age.

**NPS:**

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★★★★★ by Peggy Fleming on 2014-09-26

As always, wonderful caring staff took great care of little Scamp. Thanks!

**NPS:**

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★★★★★ by John King on 2014-09-24

As Always Great!

**NPS:**

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★★★★★ by Anon on 2014-09-20

Staff truly cares.

**NPS:**

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★★★★★ by Chad Larson on 2014-09-20

They were very professional, timely and concerned with our pet.

**NPS:**

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★★★★★ by Anon on 2014-09-19

We were very happy with they way were received on our first consultation and the way Milo was treated. We know he received the best care because he bounced back from his dental procedure within 24 hours. We really like the staff; it shows they truly care and love all their patients!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-29

I've been taking our cats to Grand Avenue Veterinary Hospital for years. I appreciate Dr. Robinson's experience, knowledge, and honesty in dealing with the mundane and the unusual. The entire staff seems interested in each animal and his/her unique personality. Can't imagine going somewhere else.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joyce Conroy on 2014-08-28

Staff have always been kind and courteous. They treat the animals like they were their own.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-28

All my pets are very well cared for at Grand Avenue Veterinary Hospital.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-08-27

A great staff! I so appreciate Dr. Robinson!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2014-08-27

Looking for a new vet. I saw no care from the doctor. And prices were crazy.

**NPS:**

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★★★★★ by Jeff Parsons on 2014-08-26

It always is so personable when coming to Grand Avenue, more like seeing friends. I highly recommend to anybody. All who works there are just great!

**NPS:**

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★★★★★ by Rick Chapman on 2014-08-23

B, as in above average. Efficient staff, but we had to wait for 20 minutes for anniversary shots that should have been a no-brainer. Rene weighed the dogs, gave the stool sample to whomever processes that and got us situated in Room 2. After Dr. Wagou did her exam and gave the dogs their shots, Rene checked us out. But that doesn't explain why we had such a wait.

**NPS:**

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★★★★★ by Deborah Caldwell on 2014-08-21

I wish doctors for humans would give as much care and attention as the vets and staff at Grand Ave Vet. give to our pets. Thanks for taking care of our loved ones.

**NPS:**

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★★★★★ by Derek Etnyre on 2014-08-21

Easy and as expected.

**NPS:**

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★★★★★ by Sharon Brindle on 2014-08-20

Excellent care

**NPS:**

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★★★★★ by Rose Brandsgard on 2014-08-20

We brought one of our dogs in for a teeth cleaning and had full trust that Grand Ave. Vet Hospital would treat him with loving care. The staff did a great job and were very kind to our dog as they are with all our pets (3 dogs and 2 cats!) We wouldn't go anywhere else for our pets' care.

**NPS:**

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★★★★★ by Kelli Moore on 2014-08-19

Jay had excellent care as always. She loves coming to visit and is always treated like family.

**NPS:**

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★★★★★ by Jerry Craig on 2014-08-14

Good experience per usual! All of my dogs over the years just love Gordon!

**NPS:**

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★★★★★ by Dwaine Smith on 2014-08-13

Great choice. Excellent service, you can instinctively tell that they really care for your pet

**NPS:**

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★★★★★ by Ryan Conway on 2014-08-12

Dr. Robinson is a wonderful vet and has taken care of our pets for many years. She is very accommodating and great to work with.

**NPS:**

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★★★★★ by Sarah Dulinsky on 2014-08-07

Very friendly and informative staff.

**NPS:**

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★★★★★ by Rachelle Laprade D.V.M. on 2014-07-29

Excellent vets, excellent care, excellent service.

**NPS:**

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★★★★★ by Fred Schultz on 2014-07-27

I am very pleased, I still have to have her there for post op check-up. Other than, she isn't very trusting of me anymore, I hope that changes. I chased her all over the front room, before I caught her to bring her for surgery. Will probably have as bad luck catching her for her check-up on Tuesday.

**NPS:**

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★★★★★ by Mary Jo Meister on 2014-07-27

very satisfied and professional

**NPS:**

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★★★★★ by Robert Veal on 2014-07-26

Our dogs and cats have been going to Dr. Robinson since 1980. Need I say more?

**NPS:**

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★★★★★ by Kaitlyn Doyle on 2014-07-22

The professionals at Grand Ave Vet are always friendly and extraordinarily helpful! They have gone out of their way many times to make my experience a pleasant one. I would highly recommend this veterinary clinic!

**NPS:**

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★★★★★ by Anon on 2014-07-19

Excellent professional care!

**NPS:**

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★★★★★ by Fred Schultz on 2014-07-18

Awesome!! I would not go any where else.

**NPS:**

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★★★★★ by Bobby Noyce on 2014-07-15

I only have great things to say about each of my experiences with Grand Avenue Veterinary Hospital! Ace loves to go there and they take great care of him each time!

**NPS:**

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★★★★★ by LaVonne Jackson on 2014-07-12

Courteous, prompt, and thorough, as always.

**NPS:**

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★★★★★ by Sharon Vickery on 2014-07-09

Friendly, courteous, efficient, competent and professional services for humans and pets.

**NPS:**

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★★★★★ by Susan Scott on 2014-07-04

Teva turns into a wild cat at the vet, but once again you took great care of her, and she came home looking very pretty with her new shave. She feels much better. Thank you!

**NPS:**

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★★★★★ by Anon on 2014-07-03

Very friendly staff. I will be bringing my other cat here.

**NPS:**

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★★★★★ by Tom Ohmart on 2014-06-28

Over all the years I have had pets (40+) and all the states I have lived in this is the best Veterinary Hospital I have ever gone to. Everyone of the employees are kind and easy to work with and you can tell they all love animals and love their jobs. They all reach out to Teddy (my dog) as if he was their own and I mean it when I say this is the reaction of all the employees! Dr. Robinson is the best Vet I have ever worked with and have and will continue to recommend her to anyone looking for a Vet. Wewould never go to any other Veterinary Hospital. Laurie and Tom Ohmart



**NPS:**

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★★★★★ by Penny Schiltz on 2014-06-28

Great care and attention to a very special member of our family.

**NPS:**

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★★★★★ by Anon on 2014-06-25

This is a great place for my pets. They are always friendly and patient.

**NPS:**

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★★★★★ by Robert Veal on 2014-06-24

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**NPS:**

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★★★★★ by Joe Dworak on 2014-06-24

Always love the service we receive at grand ave!

**NPS:**

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★★★★★ by Jane Graham on 2014-06-23

I always enjoy coming and are grateful for all you do

**NPS:**

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★★★★★ by Anon on 2014-06-15

They are very helpful and tell the truth. No up selling on products.

**NPS:**

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★★★★★ by Joyce Conroy on 2014-06-12

I have been West Des Moines for 34 years now. The Grand Avenue Veterinary Hospital has been my only choice for animal care . Dr. Robinson and her staff are caring and compassionate. . They have see me through end of life with one dog, and two cats I now have four cats and would not take them anywhere else.

**NPS:**

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★★★★★ by Jessica Maffitt on 2014-06-08

Grand Avenue Veterinary Hospital has been taking excellent care of our cats for years. They have not only provided high quality medical care, they have helped advise us through hard decisions about treatments and comforted us through a painful good bye. I am grateful to everyone at Grand Avenue for everything they have done for us through the years.

**NPS:**

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★★★★★ by Sandy Brown on 2014-06-06

Our daughter recommended GAVH when we found a stray cat (Mickey) and decided to keep him. We've only been going for a few years but I love their friendliness and geuine conern for your animal. They take the time to answer any question and their to help when we can't quite get those claws clipped. It is also great to get the reminders of due appointments by email now. But the only down side is Mickey isn't to keen about getting the card through the mail saying it's time for that yearly check-up. :)

**NPS:**

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★★★★★ by Sherry Boysen on 2014-06-05

Dr. Robinson and the staff are absolutely wonderful !! I've taken my dogs there for over 15 years. All of the staff make me feel that they love and care deeply for my dogs. I don't know what I'd do without the love and care and concern of these wonderful people .... I feel they are truly good friends and they are always there for me . I just can't say enough about how great they are in caring for my pets .... and for me.. in times of grief.

**NPS:**

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★★★★★ by Deb Septer on 2014-05-31

I am on my fourth dog with Grand Ave Vet. I've been going there for over 30 years. The doctors there are very complete and thoughtful. Some words from Dr Robinson have gotten me thru very difficult times when I have lost a pet. I will always be grateful for the cares they have given to my pets.

**NPS:**

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★★★★★ by Starr Josten on 2014-05-31

On the day I rescued my sad sickly dog I drove to a vet clinic who wouldn't take him in. Grand Avenue Vet was a few miles down the street so we quickly headed there. As soon as we walked in the door he was treated with gentle, loving care by the staff and doctors. Over time his health improved and he is now a fluffy, happy and healthy companion. I am very thankful for everyone at Grand Ave Vet for helping us then, and for the exceptional care he has received over the past six years.

**NPS:**

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★★★★★ by Sharon Powell on 2014-05-31

Great vets!! Great staff!! Trooper loves the treats!?

**NPS:**

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★★★★★ by Sara Hill on 2014-05-31

The staff at the Grand Avenue Veterinary Hospital are all excellent !!

**NPS:**

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★★★★★ by Anon on 2014-05-28

Our dog has received regular care at Grand Ave. Vet. Hospital over the last 12 years and we have been very happy with the service. The vet and the technicians are great to explain things to us and are committed to giving quality care to their "patients".

**NPS:**

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★★★★★ by Julie Noland on 2014-05-28

Dr. Sue Robinson and all of her staff are the best! I've taken all of my pets to Dr. Sue & Dr. Wahab for over 20 years and they always treat my pets like they are their own. I like their office because they treat everyone as family; I trust them to take excellent care of my 3 beagles (and my son's cat) because they always have.

**NPS:**

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★★★★★ by Jeff Parsons on 2014-05-28

Always a pleasure for us, Bailey & Gypsy to visit. Love you guys

**NPS:**

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★★★★★ by Erin Kiernan on 2014-05-17

We love you guys! Dr. Robinson has always provided exceptional care for crazy old Marley and now you've taken care of our new addition, sweet little Willa. She is adapting well, by the way. :) Thank you for taking care of our fur babies! Erin & Michael Kiernan

**NPS:**

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★★★★★ by Sharon Brindle on 2014-05-16

As always everyone treated Abby so kindly. Wonderful vet and staff.

**NPS:**

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★★★★★ by Sandy Willett on 2014-05-16

Love all the staff. They really care about you and your pet

**NPS:**

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★★★★★ by Floyd Sturgeon on 2014-05-08

We have been bringing our pets to the Grand Avenue Veterinary Hospital for more than 30 years. We couldn't be more pleased with the care that they provide their patients.

**NPS:**

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★★★★★ by Peter Nessler on 2014-05-06

Have been coming here for years!!!! Great veterinary care as well as boarding when we need it. They LOVE their home away from home!

**NPS:**

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★★★★★ by Alisha Steward on 2014-05-04

Everyone was so nice to both me and Norman. The staff was knowledgeable and there was no wait for our appointment. As a new puppy mama the veterinarian was able to answer all my questions and reassured me I can call whenever I have new ones. I look forward to having Norman's vet needs met at Grand Ave Vet Hospital.

**NPS:**

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★★★★★ by Anon on 2014-04-28

Very attentive and personal. Costs are high,,,

**NPS:**

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★★★★★ by Beth Muenzenberger on 2014-04-17

Buddy is doing great. Good as new and happy! He had wonderful care during his procedure

**NPS:**

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★★★★★ by Anon on 2014-04-12

Fantastic place for your pet!

**NPS:**

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★★★★★ by Catherine Bennett on 2014-04-02

I appreciate the personal attention my dog gets. I feel like everyone at Grand Ave Vet makes a special effort to be sure the vet experience is a good one for me and my pet.

**NPS:**

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★★★★★ by Katherine Hauser on 2014-04-01

Staff very kind , Vet arrived promptly,lab tests results were reported promptly.

**NPS:**

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★★★★★ by Vicki Lenihan on 2014-04-01

Toby did well during the procedure. We started on time so he did not get too anxious in the waiting room. We had excellent post care instructions, and written materials sent home were very helpful. I appreciated having the before and after pictures.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Janice Gooden on 2014-03-30

Very kind to duke and us. Always tells what duke needs. Very happy with all of you. Thank very much for the care you give duke.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Wayne Gaskill on 2014-03-26

I and my feline family member were treated with gentle and professional care. The one thing I don't recall getting any results on my Angel's ears. I said in the interview that she was scratching her ears allot and she may need them examined. She seems to be much like she has always been scratching ears and other places also biting herself on her back and sides. I can't help but believe that she has allergies. I suppose blood samples are in order. Could I get a cost example for that? I know this has been much of a review both of us like it there and the treatment we received while there.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nancy Morrill on 2014-03-22

Great place. Very friendly people. And Excellent care and service for my 2 dogs Elvis & Lucy.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michelle Kastner on 2014-03-19

Love you guys! Thanks for taking such good care of my cat, Bello.

**NPS:**

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★★★★★ by Kelli Moore on 2014-03-18

Grand Avenue Vet is always the most caring place to take an animal. Even with tough news to deliver, they do it with kindness and compassion. Highly recommend anyone to use them.

**NPS:**

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★★★★★ by Eileen Kiess on 2014-03-18

Friendly, gentle, informative, caring. We've been taking our pets there for years and have been truly satisfied with the professional care received.

**NPS:**

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★★★★★ by Anon on 2014-03-16

I appreciate the expertise, modified to meet the personality and habits of my cat.

**NPS:**

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★★★★★ by Tom Ohmart on 2014-03-15

Grand Ave. Veterinary Hospital is the best place we have ever take Teddy and that is why we come back year after year and have recommended you to many friends. All of you love animals and it shows in the way you take care of them. Thank you, Tom, Laurie and Teddy "O"

**NPS:**

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★★★★★ by William Hopkins on 2014-03-15

The doctors and staff know the personality of my animals and have helped me to provide the best reasonable care I ask for them.

**NPS:**

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★★★★★ by Jeff Smith on 2014-03-14

I have had excellent care for both scooter and riley and my previous dog Mossimo for. The people at GAVH are professional personable and they care about your pets. I appreciate the help me by sending reminders of the care of my dogs need through out the years. I look forward to many years of continued professionalism. Thank you GAVH forporgave of mind and friendship.

**NPS:**

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★★★★★ by Susan Morrow on 2014-03-13

Grand Ave staff is wonderful!!! Not only do they provide medical care to our four-legged, furry friends, they provide compassion to hysterical pet owners who barge in the door needing help. Dr. Robinson has the ability to calm my pet AND calm me. Awesome folks!!!

**NPS:**

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★★★★★ by Rob Lumbard on 2014-03-11

I have been taking my dog to Grand Avenue Vet for ten years and I will continue as long as she lives. The staff there are so kind, caring and capable that I feel my dog is getting the best care in the metro!

**NPS:**

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★★★★★ by Teri King on 2014-03-11

Excellent care fir my two dogs. Through exams and great advise!

**NPS: N/A**

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★★★★★ by Lynsey Oster on 2014-03-06

Grand Avenue is the best! All of the staff is so caring and the vets exceptional..

**NPS:**

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★★★★★ by Jamie Ward on 2014-03-01

I have used GAVH since 1983, and their care for my dogs has always been exceptional. I know that if my dogs have a problem, it will be accurately diagnosed and properly treated. I appreciate the compassion and professionalism of all of the people at GAVH.

**NPS:**

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★★★★★ by John Guyett on 2014-02-28

We have been customers since our first pet in 1988. We are completely satisfied in the care you have given our pets and in the comfort you have provided us in our times of loss. Thanks and hope you all have a great 2014 and beyond.

**NPS:**

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★★★★★ by Robert Hanke on 2014-02-28

The refills were available and waiting when I arrived.

**NPS:**

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★★★★★ by Anon on 2014-02-27

I first came to Grand Ave Veterinary Hospital when my cat was discharged from IVS and needed ongoing follow up care closer to my home. I've since taken my other 2 cats there as well. The doctors are extremely knowledgeable and professional, the vet techs are fantastic and the entire staff is so caring for the specific needs of each of my pets. I have an elderly Siamese that is.....grumpy - she's really downright hateful when she has to leave home. The staff at Grand Ave. Vet Hospital took such good care of her and treated her so kindly (while she was growling all the while). This vet hospital is the best ever! I wouldn't take my pets anywhere else!

**NPS:**

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★★★★★ by Robert Hanke on 2014-02-27

GAVH has helped the furry members of our family for 34 years. Thank you!!

**NPS:**

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★★★★★ by Anon on 2014-02-26

I brought my cat in because she had stopped eating and rapidly lost weight. The prognosis was not good and Dr. Robinson was straight forward with me which is what I needed.

**NPS:**

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★★★★★ by Jim Fleming on 2014-02-25

They take really good care of Jake and I am pleased with their kindness.

**NPS:**

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★★★★★ by Jeff Parsons on 2014-02-22

We always appreciate the great quality of care we get at Grand Avenue. ALL who work there is always so caring when it comes to Bailey or Gypsy (and we also like the friendships). Oh, not to forget, we always appreciate the "extra" pets and hugs! We wouldn't go any other place. Thank you so much!

**NPS:**

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★★★★★ by Roseann Christenson on 2014-02-21

The staff is always so professional and nice. I totally trust them.

**NPS:**

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★★★★★ by Rick Chapman on 2014-02-20

On time and efficient. Rene is always charming. I should note that, almost without exception, I take the pups to the vet and I'm not Joyce. Rick Chapman

**NPS:**

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★★★★★ by Melissa Carstens on 2014-02-20

Got us in immediately and calmed my sometimes irrational nerves :) they love them like their own. Even remembered and reminisced about my other dog that passed almost a year ago.

**NPS:**

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★★★★★ by Ronald Bowerman on 2014-02-18

Always great care for over 30 years!

**NPS:**

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★★★★★ by Greg Williams on 2014-02-18

All staff are sincerely concerned with the care and comfort of our dogs. We have been bringing our dogs to GAVH for over twenty years and would not think of taking them anywhere else. Thank you Dr. Robinson and Dr. Wauhob and the entire staff!

**NPS: N/A**

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★★★★★ by Kim Hanlon on 2014-02-13

Sid is always happy with the care from Dr, Robinson, We know that all of our fur friends are in good hands at Grand Ave. Veterinary Hospital.

**NPS:**

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★★★★★ by Penny Murphy on 2014-02-13

Friendly, competent staff who obviously care for cats. Called to let me know how things were going, answered my questions, returned calls when necessary. Miss Martha kept wandering last evening but stayed settled during the night. Her eyes are much clearer today with less obvious pain.

**NPS:**

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★★★★★ by Sharon Brindle on 2014-02-13

As always, excellent.

**NPS:**

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★★★★★ by Sharon Powell on 2014-02-13

Dr. Robinson is the greatest. Surgery for Sodi today and I get to pick her up soon!!

**NPS:**

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★★★★★ by Diane Stilley on 2014-02-11

I appreciate that you called me when midnight was ailing. She seems to be eating well, even though she still has soft stools. She seems to want to sit on my lap whenever I am home. Thank you for your kind attention to this old cat!

**NPS:**

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★★★★★ by Anon on 2014-02-11

Pepper received her usual excellent care at Grand Avenue! She has been flashing her pearly whites ever since she had her teeth cleaned. Her coat is very shiny after her bath. Pepper had some minor procedures as well. All in all, she enjoyed her spa day.

**NPS:**

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★★★★★ by Tom Folsom on 2014-02-11

We've been coming to GAVH for years having seen Dr. Sue and Dr. Wauhob many times. Yes, they take great care of my dog. And yes, the techs and front office team are accommodating, friendly, compassionate and dedicated to the care of all animals. But what keeps me coming back is that when I drop Chester off for a procedure or even to get his teeth cleaned, I know that they love him as much as I do..

**NPS:**

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