

We are continuing to monitor official news and recommendations regarding COVID-19. Although we do not take decisions to alter day-to-day functions lightly, we want to keep the safety of both our staff and clients of utmost importance. As stewards of public health, we would also like to do everything possible to limit the spread of disease. With that being said, we will be requiring the following measures to be taken effective immediately.

We will no longer allow clients to enter our facility at this time, but rather provide car-side service until further notice. Once you arrive at our facility, we ask that you remain in your vehicle and call the clinic to inform us of your arrival. At that time, a member of our team will greet you at your vehicle to transport your pet inside for remainder of their appointment. We ask that pets are secure in their carriers, or on a leash, as we approach the vehicle in order to ensure their safety.

Once your pet has been evaluated, the veterinarian or technician will reach out to you by phone or carside to relay their exam findings and/or treatment plan. Once approved, we will ask that you pay by phone for services rendered. Upon completion of services, a member of our team will escort your pet back to your vehicle.

Should you need to pick up medications for your pet, we ask that you prepay and we will put the medications and food in a outside pick up box. The box is gray and is located on the right side of the building. We have signs on the front of the clinic directing you to the box. We ask that all medications and food are picked up by 6:00 p.m.

The new car-side service has slowed our daily processes down and appreciate your patience and understanding. Should you have any questions, please do not hesitate to reach out to our office.