

Wags and Whiskers Pet Resort

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September 22, 2020

To All Our Wags and Whiskers Customers:

First, we would like to thank you for your support over the last several months. We know how challenging it has been for many of us and we appreciate you sticking with us thru this Covid 2020 season. We are looking forward to things to come and moving forward.

We want to let you know that we have decided to go with a new customer management online software program called Paw Partner. They are based in the USA and the developer owns a kennel and training facility and was able to create this amazing program. It will enable you to interface more easily, book daycare and boarding appointments, update your dog's vaccine records, schedule a grooming appointment, and interact in a way we have never offered before.

Some of you may have already been in and been able to test out part of the new software and credit card payment system. Another amazing feature will be the hashtag and daily blog. We will be downplaying our face book posts and using Paw Partner instead. This will be nice for those families who do not have a face book account. We will be able to post photos and blogs and hashtag # your pet so you will get a notice and see your pet enjoying their day at Wags and Whiskers Pet Resort.

In the next week or so, you will be seeing an email from Paw Partner to claim your free account. There will be a link and some instructions to follow.

Once you receive the email you will want to claim your account and set up your log in, update any personal information as far as phone number, emergency contact, address etc. There will be a questionnaire for you to answer a few questions about your pet and our electronic medical and consent forms to sign off on. IF you get stuck you can contact us for assistance.

We appreciate your cooperation and look forward to caring for your pets in the near future.

Kind Regards

Karen & Steve Butler

Owners

Wags and Whiskers Pet Resort