

Rescheduled , canceled and no show appointments.

We at Pet Calls Animal Hospital understand that life can be unpredictable and things may happen that might make it necessary to cancel or reschedule an appointment.

An appointment slot opening up with advance notice means we may be able to fill that slot with a sick pet who desperately needs that appointment.

Late Arrival policy:

If you are running late please contact us so that we can make schedule adjustments if possible. We will make every effort to see you and your pet in a timely fashion but in some cases may need to see another scheduled appointment first. Please be patient if there is a wait time. If you are more than 30 minutes late we may need to reschedule or see your pet as a fit in or day admit appointment. We will make every effort to see your pet as soon as possible.

No show /skip policy:

As stated above, we get it ,our lives are busy and unpredictable. Please reach out to us as soon as possible if you are unable to make a scheduled appointment. Please do not just skip a scheduled appointment without communicating your plans to the hospital. Save the day, communicate and help another pet to feel better faster.

If you miss two or more appointments without communicating the need to cancel or reschedule a \$ 50 deposit will be required for any future appointments. This deposit will be applied toward your appointment. However if you skip this appointment without communicating at least 2 hours prior to your appointment time the deposit will be forfeited.

Please be courteous and call us ahead of time if you are unable to make your appointment. If it is after hours, please feel free to leave a message via text, email or voicemail.